Sona Vorn

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Key skills

- IT Troubleshooting
- Technical Equipment Setup
- Equipment Testing
- Problem Solving
- Networking Fundamentals
- SQL & Databases
- JavaScript / p5.js
- Fast learner
- Teamwork
- Communication
- Customer Support

Education

Diploma of Information Technology
from Griffith College
Expected completion: Feb 2027

Foundation Year in International Business Management
from Royal University of Phnom Penh
Completed 2025

Availability

February–June 2027 – Available for full-time internship opportunities during my trimester break.

Summary

IT student with a strong interest in IT support, networking, cloud computing, web technologies, and cybersecurity. Previous experience as a CCTV installation involving equipment setup, testing, troubleshooting, and teamwork. A fast learner with a strong work ethic, attention to detail, and a willingess to develop practical IT skills through hands-on experience.

Work Experience

Partner Seasonal Casual || UNIQLO Australia

Oct 2026 – Present || Brisbane City, QLD

- Collaborate with team members to maintain efficient daily store operations.
- Assist customers by understanding their needs and providing appropriate solutions.
- Adapt to a fast-paced retail environment while managing multiple tasks and priorities.

Self-Employed CCTV Installation Technician

Jan 2023 – May 2026 || Camboida

- Installed and configured Hikvision CCTV security camera systems.
- Set up, connected, and tested cameras and related equipment.
- Troubleshot basic technical issues and ensured systems were working correctly.
- Communicated with customers about their requirement and explained system operation.
- Managed tasks independently and completed installation work efficiently.
- Maintained attention to detail and followed safe working practices.

PROJECTS

SQL & Database

- Practised SQL queries using SELECT, WHERE, LIKE, ORDER BY, and NULL.
- Worked with primary keys, foreign keys, and relational database structures.

Programming & Web Projects

- Developed interactive programs using JavaScript and p5.js.
- Used arrays, objects, functions, user interaction, and program states.
- Practised debugging and problem-solving.